



ご利用料金の銀行自動引落としをご希望のお客様は、下記にご記入の上、
KDDI Australia Pty Ltd., Suite 201, 213 Miller St, North Sydney NSW
2060、またはFax: 02-9910-0082までご返送下さい。

Direct Debit Request Form (DDR) 銀行自動引落とし申込書

Insert your name in full: I/we
(お名前) Surname or Company Name (姓または会社名):

Given Name or ACN/ABN (名前またはACN/ABN):

request you until further notice in writing to debit my/our account described in the schedule below any amounts which KDDI Australia Pty Ltd ABN80082175488 (ID number 122014) may debit or charge me/us through the Direct Debit System.

I/We understand and acknowledge that the user may, by prior arrangement and advise to me/us, vary the amount or frequency of future debits.

I/We understand and acknowledge that this Direct Debit arrangement is governed by the terms of the Direct Debit Request Service Agreement received from KDDI Australia and the terms and conditions of my KDDI Australia account/policy.

Customer signature (s): Date: / / 20
(ご署名) (If joint account all signatures may be required)

ジョイントアカウントの
場合は、ご両名様の
ご署名が必要です

..... Date: / / 20
(If joint account all signatures may be required)

Customer Address:
(ご住所) Suburb: State: Post Code:

The Schedule

Insert name of account which is to be debited

Bank Name (銀行名): Branch (支店名):

BSB No. (支店番号): Account No. (口座番号):

Note: Direct Debiting is not available on the full range of accounts. If in doubt, please refer to your Financial Institution.

DIRECT DEBIT REQUEST (DDR) SERVICE AGREEMENT

This Direct Debit Request ('DDR') Service Agreement is issued by KDDI Australia Pty Ltd. You should direct all enquiries about your direct debit to KDDI Customer Service on phone: 1800-800-477.

OUR COMMITMENT TO YOU

KDDI will give you at least 14 days notice in writing if there are changes to the terms of the drawing arrangements.

KDDI will keep information relating to your nominated financial institution account confidential, except where required for the purposes of conducting direct debits with your financial institution.

Direct debit will occur monthly basis until service is cancelled. Where the due date is not a business day, KDDI will draw from your nominated financial institution account on the nearest business day.

YOUR COMMITMENT TO US

- It is your responsibility to ensure:
- Ensure your nominated account can accept direct debits.
 - Ensure there are sufficient funds available in the nominated account to meet each drawing on the due date.
 - Advise us if the nominated account is transferred or closed, or the account details change.
 - Arrange a suitable payment method if KDDI cancels the drawing arrangements.
 - Ensure that all account holders on the nominated financial institution account sign the DDR Schedule.

YOUR RIGHTS

Subject to the terms and conditions of your KDDI account/policy, you may alter the drawing arrangements and advise a Customer Service Representative. These changes may include:

- Deferring the drawing; or
- Altering the direct debit arrangement, or
- Stopping an individual debit; or
- Suspending the DDR; or
- Cancelling the DDR completely.

Where you consider that a drawing has been initiated incorrectly, you should contact KDDI Customer Service. If you are not happy with our response you can address a formal complaint to the KDDI Customer Relations Manager, Suite 201, 213 Miller Street, North Sydney NSW 2060.

OTHER INFORMATION

The details of your drawing arrangements are contained in the DDR Schedule.

KDDI Australia reserves the right to ask that instructions from a customer to stop or in any way alter the drawing details is in a written, verbal or electric form.

KDDI Australia reserves the right to cancel drawing arrangements if three consecutive drawings are returned or dishonored by your Financial Institution, and to arrange with you an alternate payment method.

The terms and conditions of your KDDI Australia account/policy also govern your drawing arrangements.

Your TokyoNet Account Number (TokyoNet アカウントナンバー): TN—